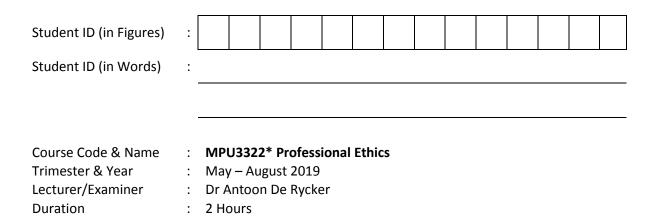
Private & Confidential



DEPARTMENT OF GENERAL STUDIES

FINAL EXAMINATION



INSTRUCTIONS TO CANDIDATES

1.	This question paper consists of two (2) sections:		
	SECTION A (40 marks)	:	Twenty (20) multiple-choice questions. Answer ALL questions in the booklet provided.
	SECTION B (60 marks)	:	Six (6) short-answer/essay-type questions. Write your answers in the booklet provided.

- 2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
- 3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
- 4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple-choice questions, where 2B pencils are to be used.
- **WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total number of pages = 6 (including the cover page)

- a. Describe the "three faces" of professional ethics. [3 × 2 = 6 marks]
 b. In your view, which is the best one to adopt? Give reasons. [4 marks]. [PE01]
- a. What are the **THREE (3)** components of morality? [3 × 2 = 6 marks]
 b. Give one example from business or professional ethics to show how the three components are related. [4 marks] [PE03]
- a. Describe ONE (1) level in Kohlberg's (1971) theory of cognitive moral development. [2 × 3 = 6 marks]
 - b. Illustrate with an example of (un)ethical conduct in a profession of your choice. [4 marks] [PE07]
- 4. To understand ethics at work, we must understand the concept of multiple ethical selves.
 - a. Briefly explain what is meant by multiple ethical selves. [4 marks]
 - b. Give **TWO (2)** practical implications for managers who want to promote ethical behaviour among their staff. [2 × 3 = 6 marks]
- Ethical issues in business and the professions can be categorised into four broad categories. Name TWO (2) of them and give one example for each. [2 × 2 naming + 2 × 3 illustration = 10 marks]
- 6. What is deontology as an ethical theory? Explain [6 marks], giving an example from business or professional ethics [4 marks]. [PE 06]

END OF EXAM PAPER